



How to change a route from Guide 20 to Guide 19

Because Guide Versions in MileMaker rely on separate underlying map data, some of the stops might not match up exactly when switching from Guide 20 to Guide 19, or visa versa. This how-to guide aims to explain how to solve those issues that might arise when switching guides.

11 Steps [View most recent version on Tango.us](#) 

Created by

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Last Updated

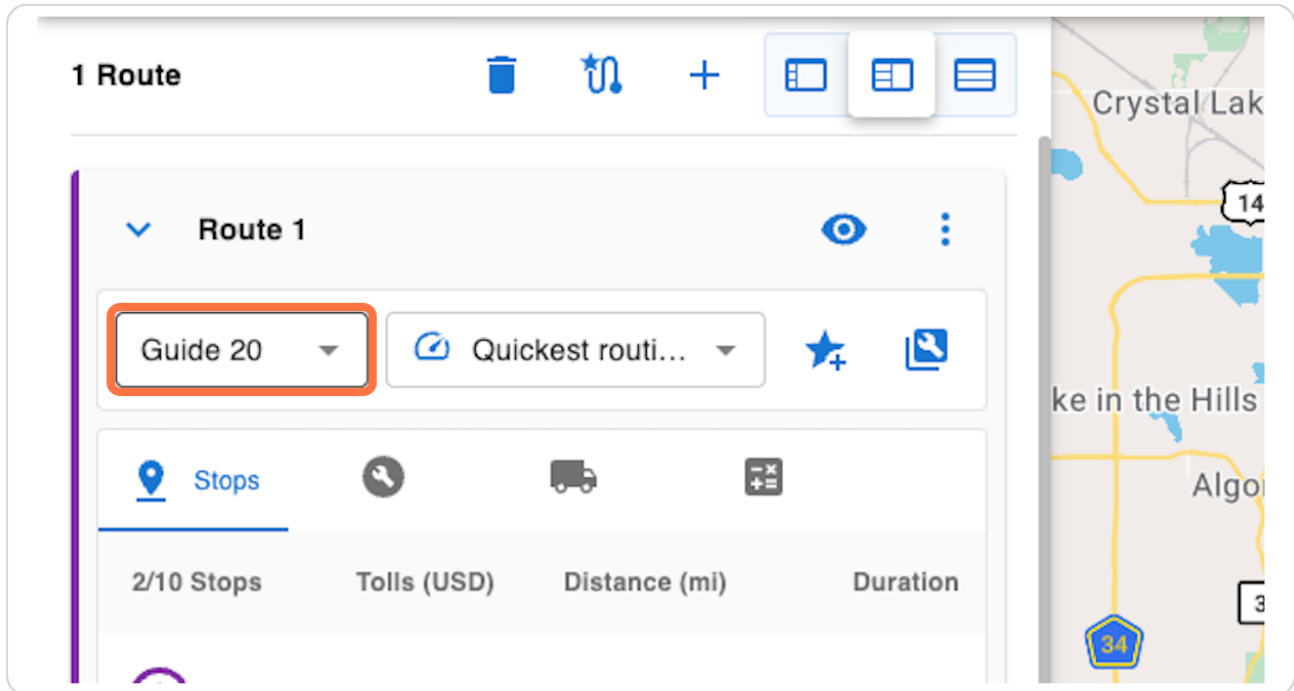
April 20, 2023

STEP 1

[Go to app.milemaker.com](https://app.milemaker.com), and add a route in Guide 20

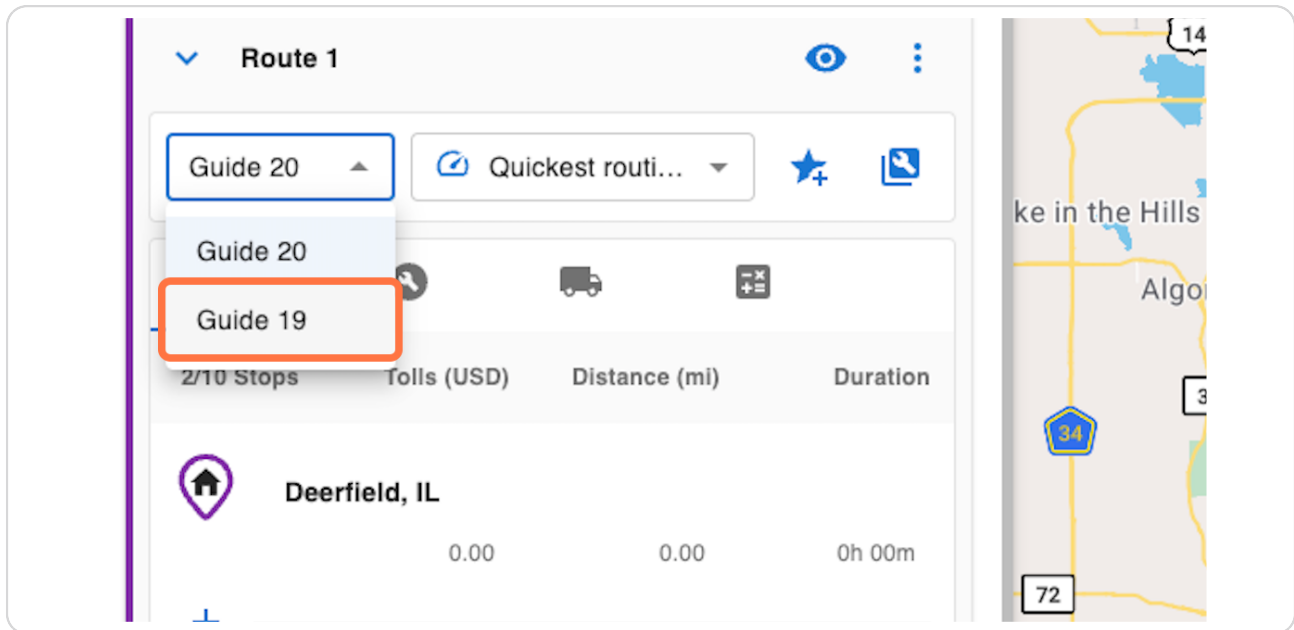
STEP 2

Click on the Guide Version dropdown menu



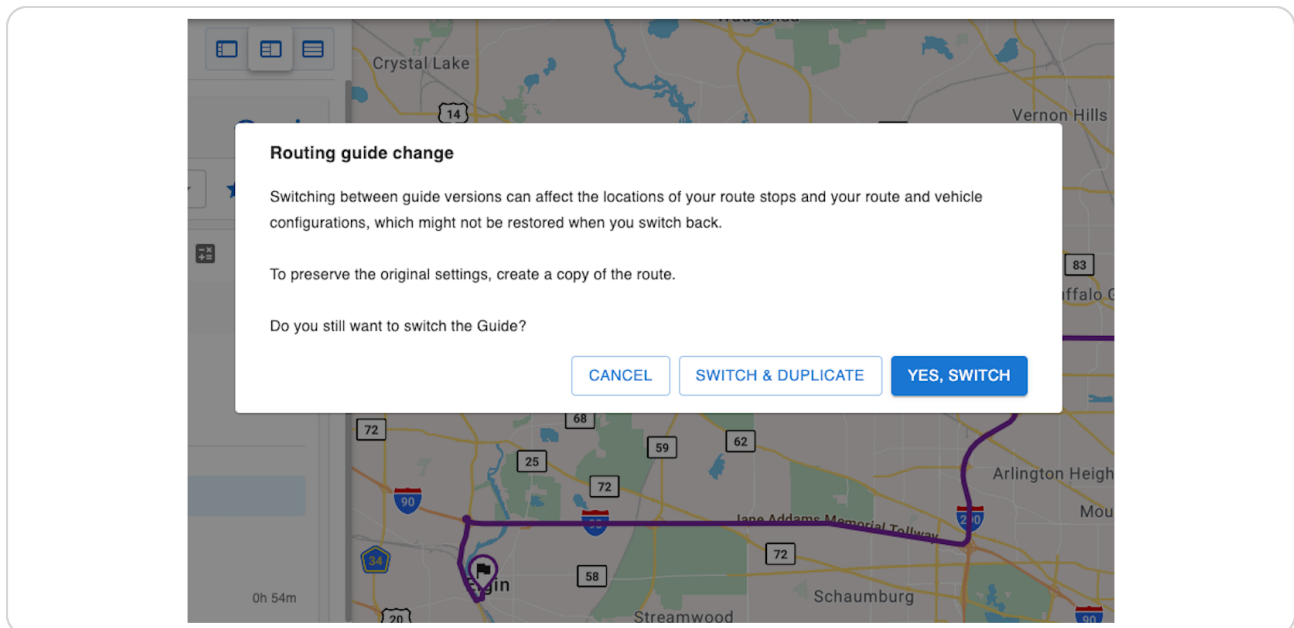
STEP 3

Select Guide 19 from the dropdown list



STEP 4

A message will appear explaining some of what might happen when changing guides. We recommend creating a copy of the route when doing this to preserve the original.




STEP 5

Click on **SWITCH & DUPLICATE** to create a copy of the Route in Guide 19

These versions can affect the locations of your route stops and your route and vehicle might not be restored when you switch back.

With these settings, create a copy of the route.

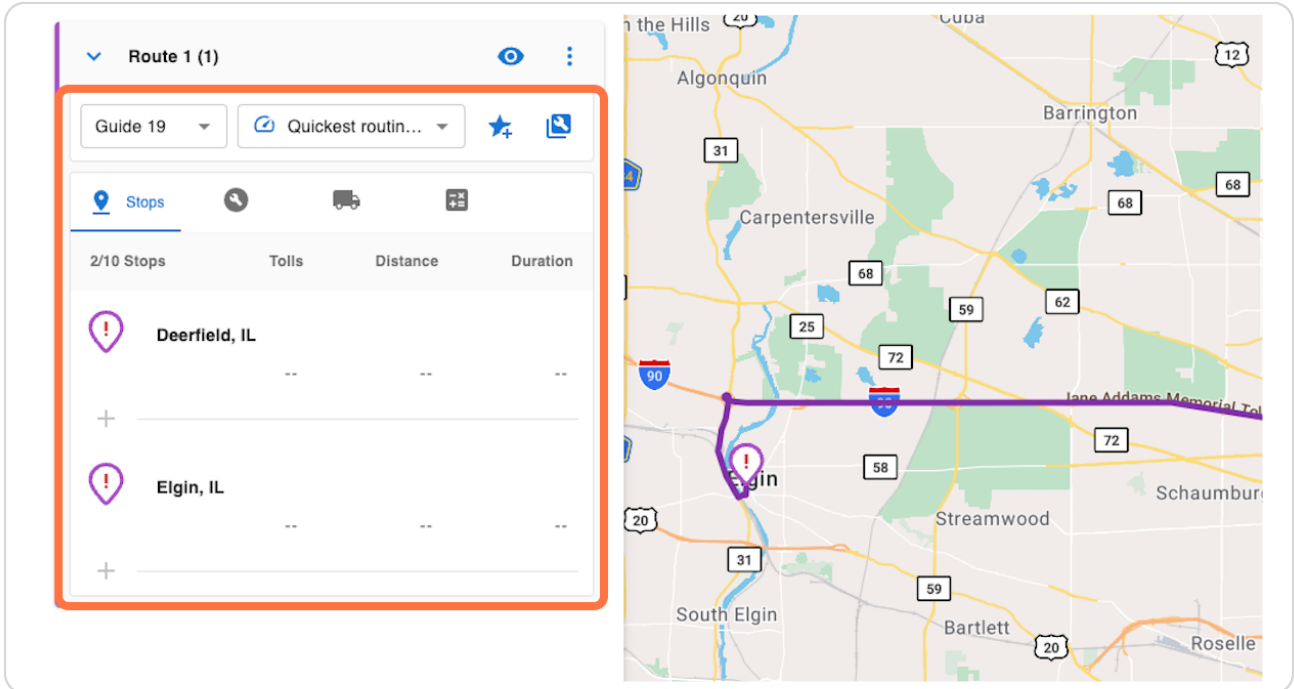
Do you want to switch the Guide?

A map showing a route in purple. The route starts on the left, goes east, then turns south, then east again, and finally north. It passes through areas labeled 'Arlington Heights' and 'Mount'. Road markers for 25, 68, 59, 62, 72, and 83 are visible. A highway marker for 210 is also present. The text 'Jane Addams Memorial Tollway' is visible on the map.

STEP 6

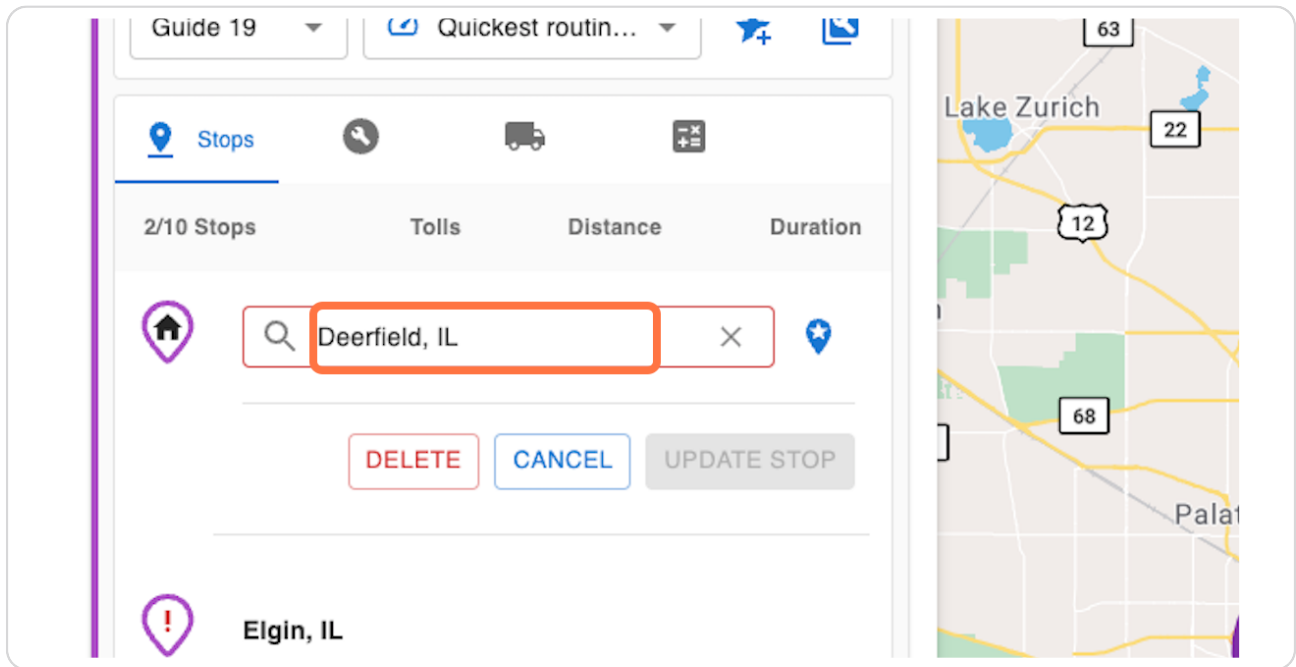
In the new route, the origin and destination have a red error icon, indicating that a match was not found in Guide 19. You'll need to update each stop manually.

Note: MileMaker does its best to match the locations for you, but if we can't be certain of an exact match, the app will present the error icon so you can resolve manually.



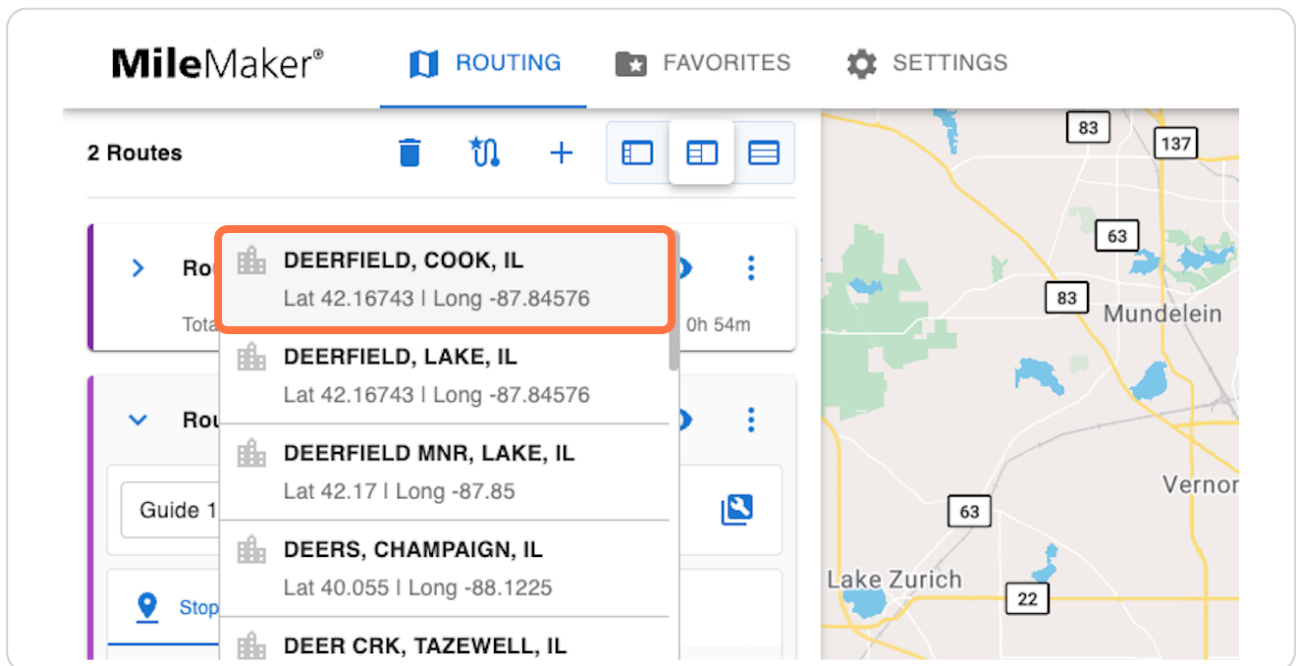
STEP 7

Click on the Origin



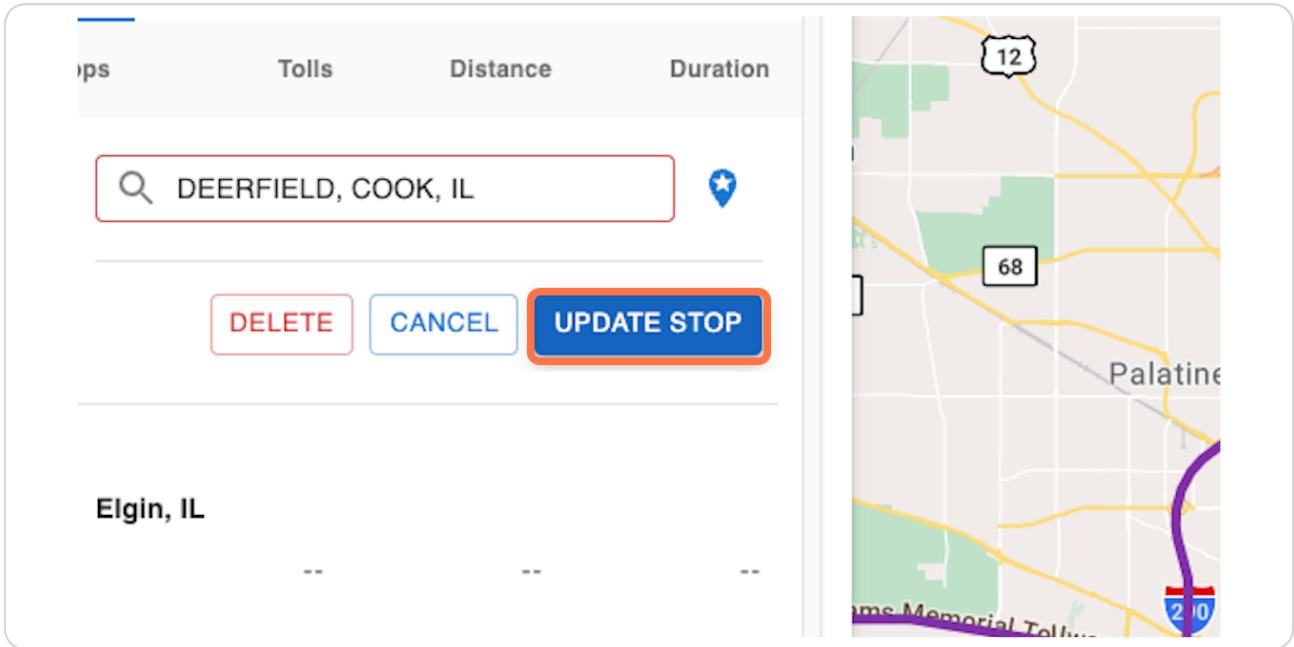
STEP 8

Select the best match from the Guide 19 search results



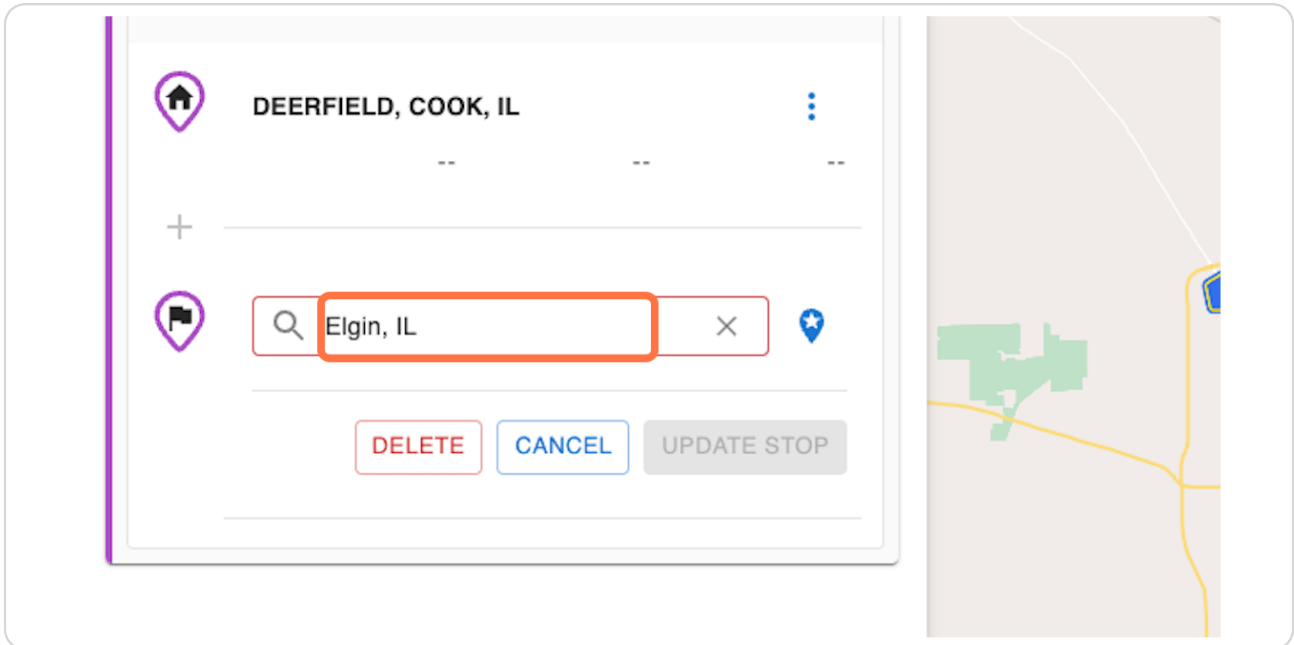
STEP 9

Click on **UPDATE STOP**



STEP 10

Repeat the previous 3 steps for the destination, or any additional stops with the red error icon.



STEP 11

The Guide 19 version of the route has been created successfully, and you can compare it to the Guide 20 version on the same map.

The screenshot displays the MileMaker routing application interface. The top navigation bar includes 'MileMaker', 'ROUTING', 'FAVORITES', and 'SETTINGS'. The user profile 'JB' is visible in the top right corner.

The left sidebar shows '2 Routes' with the following details:

- DEERFIELD, COOK, IL**: 0.00 distance, 0.00 cost, 0h 00m duration.
- ELGIN, COOK, IL**: 12.85 distance, 39.80 cost, 0h 51m duration.

A warning message states: 'This route section contains roads with violated trailer length restriction'.

The 'Route Summary' table is as follows:

Category	Value
Total costs	12.85 USD
Tolls	12.85 USD
Fuel costs	--
Other costs	--
Distance	39.80 mi
Duration	0h 50m
Route Violations	1

The main map area shows a route starting in Deerfield, IL and ending in Elgin, IL. The route is highlighted in purple and blue, passing through various suburbs including Elgin, South Elgin, Streamwood, Schaumburg, and Wood Dale. Major highways like I-90, I-55, and I-290 are visible. A legend in the bottom right corner of the map area includes '© 2022 iDrive, © OpenStreetMap, Terrain, vLizard, Parli'.

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